

**Service-oriented architecture (SOA)**

Proven, scalable, and extensible system that provides flexibility to meet diverse needs

**Software-as-a-Service options**

Complete managed services by SirsiDynix for hosting, upgrades, back-ups, etc., providing least total cost of ILS ownership; great option for all types and sizes of libraries

**Java-based staff clients for all modules**

Staff client interface built with versatile Java technology, making it easy to enhance and evolve software over time

**Web-based staff clients**

New staff client interfaces that support most critical circulation, cataloging, and report functions; ideal for K-12 sites

**Multi-platform support**

Extensive server support – Windows, UNIX, and Linux; client support – Windows and Macintosh

**Fully documented application programming interfaces (APIs)**

Tools that enable library staff to customize system to meet unique needs, without having to wait for formal development

**Support for Oracle relational database management system**

Powerful relational database management technology provides industry-standard data storage, Unicode compliance, and more

**Multiple record formats in same database**

Support multiple MARC and non-MARC formats in a single database; freely mix MARC, Dublin Core, and Cosati as necessary

**Unicode support**

Gives SirsiDynix Symphony users the capability to reach out to entire communities, with ability to serve range of languages

**Comprehensive integrated library management and productivity solutions**

All core ILS functions for circulation, cataloging, serials and acquisitions, plus a wide range of other solutions

**Delivery Service (*Books by Mail*)**

New module that enables library staff or users to specify that they want items delivered to them at home or office

**Online user registration**

Feature makes it easy for new users to register for services and start using the library immediately

**Integration of physical and electronic content**

SirsiDynix Enterprise Portal Solution makes it easy for library users to search entire collections

**RSS feeds**

Provide continually refreshed content and allow users to keep up with their favorite searches

**Patron credits**

Library users can pre-pay fines and fees for library services

**SIP2 support**

Supports range of user self-service initiatives – self-check, PC reservation/print management, and general patron authentication

**NCIP support**

Supports variety of interlibrary loan solutions

**PocketCirc**

Handheld device gives library staff the freedom to conduct daily circulation procedures as well as large inventory projects

**Ordered Holds Fill**

Control order in which holds are filled from individual libraries or groups of libraries

**9xx ordering suite**

Maximizes flexibility for acquisition of materials, while eliminating double keying; order online at vendor/jobber sites and upload data

**Family/group/proxy circulation**

Associate groups of patrons with each other and allow them to have access to each other's holds, fines, etc.; define access with granularity

**Standard reports**

More than 300 standard reports and utilities

**Director's Station**

Web-based analytical dashboard that can be customized to individual manager's needs; permits view of library operational data points

**Web Reporter**

Web-based ad hoc query tool that allows a library to develop detailed reports against its data

**Full suite of professional services**

Backing of a worldwide customer service organization, providing implementation, training, support, data, and consulting services

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*For more details on SirsiDynix Symphony, including a technical overview of the system, visit [www.sirsidynix.com/symphony](http://www.sirsidynix.com/symphony).*

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